User manual

automorpho*

censor® connect

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THE AXENSOR® ENVIRONMENT

You have just purchased an **AXENSOR®** TECHNOLOGY AXTAIR AUTOMORPHO.

This latest generation of AXTAIR products can communicate with the specific **AXENSOR®** *connect* software using Bluetooth.

It will allow you to check product functions in real time, to access history and to carry out an operating check. You can also use it to print a report to validate correct product operation during checks to recommission it.

The **AXENSOR®** *connect* platform will give you access to all your machine assets (Serial number, number of products and access to printed reports).

THE AXENSOR® CONNECT PLATFORM

- ## DESCRIPTION

The **AXENSOR®** *connect* platform is a space that can be accessed online used to manage Winncare products that have **AXENSOR®** technology.
It is used:
- To view the products that have the acquired **AXENSOR®** technology
- To view the available reports on those products
- To create **AXENSOR®** *connect* application users.

- ## MINIMUM CONFIGURATION

Browser:
- Chrome version 28 and later
- Firefox version 11 and later
- Internet Explorer version 8 and later
- Safari version 6 and later

- ## CONNECTION TO THE AXENSOR® CONNECT PLATFORM

The **AXENSOR®** *connect* platform is available on the www.winncare.fr website, section **AXENSOR®** *connect*, platform access.

When you purchase a product that has **AXENSOR®** technology, your personal space is created automatically.

To connect to your personal space, use the login and password

Your ID AXENSOR CONNECT : www.winncare.com - AXTAIR /AXTAIR APPLICATION
Login : ▮▬▀▟▞   Password: ▮▪▪▬

provided on your product delivery document.

To connect, enter the login and password featured on the delivery document in the fields corresponding to the identification zone, then click the "Login" button.

Identification
* Login
* Password
Login

When you are connected to your personal space, your login is displayed at the top right of the site pages.

👤 TEST - Client Winncare

If you forget or lose you login and password, contact the After-sales department:

WINNCARE SERVICES – 200, rue Charles Tellier – Actiparc de Grézan – 30 034 Nîmes Cedex 1 (France)
Phone: +33 (0)4 66 02 15 23 – Fax. : +33 (0)4 66 02 15 25 – Email: services@winncare.fr

- **VIEWING PRODUCTS**

   Click the products tab to view the products.

Serial Number	Reports Qty
13306040	0
13306001	0

You can view all the serial numbers of the AXTAIR AUTOMORPHO **AXENSOR®** products you have acquired in the serial number column.

You can view the number of available reports for each serial number in the report number column.

If reports are available, you can view their lists by clicking on the number of reports and then access viewing for each one

You can search for specific serial numbers using the search field.
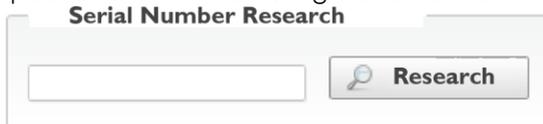
You can also search by Reference, Serial number or Number of reports using the filters in the product table header.

Reference	Serial Number	Reports Qty
Reference		
Reference		
–	15446272	0
VAXT6/MA/AUTO	15446209	0
VAXT6/POMPE/AUTO		
VAXT6/MA/AUTO	15601240	0

- **DISCONNECTING FROM THE AXENSOR® CONNECT PLATFORM**

If you do not disconnect from the **AXENSOR®** *connect* platform on a peripheral, then the next time you connect from the same peripheral, you will return to your personal space without having to login again.

If you wish to secure access to the **AXENSOR®** *connect* platform, in particular for peripherals shared by several people, you must log out.

You are connected to your personal space if your login is displayed at the top right of the site pages.

 TEST - Client Winncare

You can log out of the **AXENSOR®** *connect* platform by clicking the disconnect link at the top right.

THE AXENSOR® CONNECT APPLICATION

- ## DESCRIPTION

The **AXENSOR® *connect*** application is used by users created on the **AXENSOR® *connect*** platform to connect to the AXTAIR AUTOMORPHO product that has **AXENSOR®** technology.

The connection uses Bluetooth technology built into the AXTAIR AUTOMORPHO **AXENSOR®**

The **AXENSOR® *connect*** application is used to carry out the following actions on the AXTAIR AUTOMORPHO **AXENSOR®**:
- Monitoring: view operating parameters in real time.
- History: view and export the recorded event history.
- Test: carry out technical tests to check that the product is operating correctly
- Report: print and export reports formalising the events and tests.

- ## MINIMUM CONFIGURATION

The **AXENSOR® *connect*** software runs in the Windows environment (except Windows Mobile). The prerequisites to guarantee proper operation on your PC or tablet are:
- 1 Ghz processor
- Bluetooth® V2.1 or later, class 2
- Windows 7, 8 or 10.
- 2 Gb RAM for 32 bit systems; 4 Gb RAM for 64 bit systems
- 150 Mb free space on the hard drive for the installation
- 1024 x 768 screen (1280 x 800 recommended) with 16 bit video board

- ## INSTALLATION

You have received your AXTAIR AUTOMORPHO **AXENSOR®** TECHNOLOGY product.
All you need to do is go to the www.winncare.fr website, section **AXENSOR® *connect* / Support**, to download the **AXENSOR® *connect*** application and this manual.
Once the download is complete, run the downloaded file and follow the instructions on the screen to complete the installation.

- **LAUNCHING THE APPLICATION**

To launch the **AXENSOR®** *Connect* application, click the corresponding icon.

A window is displayed to indicate that a Bluetooth® search for Axtair Axensor® compressors has been launched.
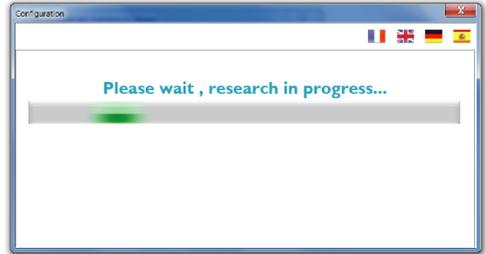
- **CHOICE OF APPLICATION LANGUAGE**

You can change the application language at all times by clicking on the flags.

- **CONNECTING TO AN AXTAIR AUTOMORPHO®**

When the search is complete, if several Axtair Axensor® products are found, a list of the available compressor serial numbers is displayed.

Click the serial number you want to connect to.

The serial number is visible at the back of the compressor.

Please choose the device to use :

Axtair-13306040
Axtair-15116211

To connect to an AXTAIR AUTOMORPHO **AXENSOR®**, when the application prompts you, press the key on the product you are connecting to.

Press the 🅘 button on the axtair **automorpho®** that you wish to connect to

The application will automatically switch to the main interface in monitoring mode, as described below.

If the automatic switch fails, trying pressing the 🅘 key.

If you have trouble connecting to an Axtair Axensor®:

- Reinitialise by disconnecting the compressor from the mains and reconnecting it.

- Check that the compressor is running normally: one of the three Dynamic, Static or Care modes must be lit. If this is not the case, check that a support is connected to the compressor.

- Close the application and relaunch it.

- **MAIN INTERFACE**

When you are connected to an AXTAIR AUTOMORPHO **AXENSOR®**, the pump reference and its serial number are displayed in the application header.

REF VAXT6/POMPE/AUTO

SN 13245001

The reference and serial number for the support connected to the pump are also indicated in the header.

REF VAXT6/MA/AUTO

SN 12600021

To access the different application functions, click the corresponding buttons in the navigation bar.

MONITORING   HISTORICAL   TEST   REPORT

- **MONITORING**

The monitoring function is used to view the AXTAIR AUTOMORPHO **AXENSOR®** operating parameters in real time.

The monitoring function gives an instant view of:
- operating mode
- alarm status
- pneumatic pressure measurement
- back raiser angle measurement
- component status

To use the monitoring function, click the monitoring button in the navigation bar.

If monitoring is in progress, the application detects it automatically and displays the corresponding interface:
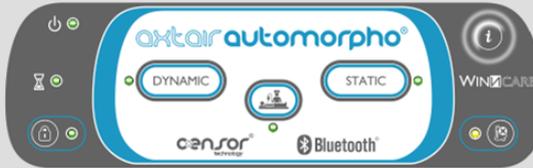
The monitoring stops automatically after five minutes, the time remaining before monitoring ends is displayed at the top right of the application.

You can relaunch monitoring by pressing the i button

- **HISTORY**

The history function is used to view past events:
- view of the total operating time
- view of the time since the last maintenance
- view of the last 3000 events (unique number)
  - event occurrence time
  - presence of alarms
  - operating mode
  - back raiser angles
  - connected supports
- data export

To use the history function, click the history button
in the navigation bar.

When the application prompts you,
simultaneously press the
information 🛈 and alarm
⊙⊙ buttons on the product you
want to retrieve the history from.
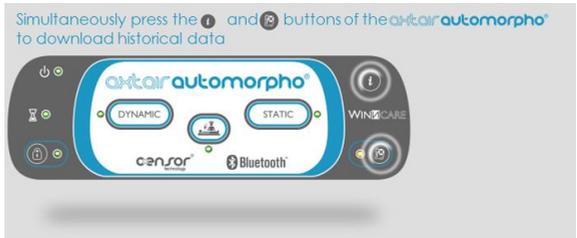
A progress bar appears to inform you of the download progress.

Please wait , Historical download in progress
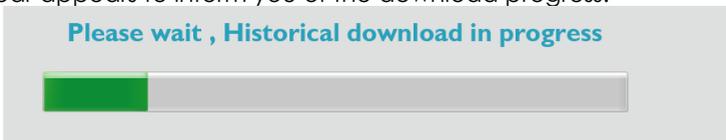
The download can take up to a maximum of about 3 minutes.
Do not disconnect or press any keys while the progress bar is displayed.

The history table is displayed when the download is complete.

Operating time (h)	Alarm	Mode	Angle	Support
0	-	-	0-10°	12600031
0	-	Dynamic	0-10°	12600031
0	None	Dynamic	0-10°	12600031
0	-	Démarrage en fonctionn...	0-10°	12600031
0	-	-	0-10°	12600031
0	-	Démarrage en test	0-10°	12600031
0	-	-	0-10°	12600031
0	-	Démarrage en test	0-10°	12600031
0	-	-	0-10°	12600031
0	-	Démarrage en test	0-10°	12600031
0	-	-	0-10°	12600031
0	-	-	0-10°	12600031
0	-	Démarrage en test	0-10°	12600031
0	-	-	0-10°	12600031
0	-	-	0-10°	12600031
0	-	Dynamic	0-10°	12600031
0	None	Dynamic	0-10°	12600031
0	-	Démarrage en fonctionn...	0-10°	12600031
0	-	-	0-10°	12600031
0	-	-	0-10°	12600031

Total Operating time: 0 h | Time since maintenance: 20 h | Time since reset: 0 h | Refresh | Export | Reset: 0

The "Total operating time" counter indicates the total number of hours the product has been used for. (Total Operating time: 3523 h)

The "Time since maintenance" counter indicates the number of hours the product has been used since it was last maintained. (Time since maintenance: 1536 h)

The "Time since reset" counter indicates the number of hours the product has been used since it was last reset. (Time since reset: 0 h)

The Refresh button is used to download another history.

The Export button is used to export history data in csv format compatible with most spreadsheet software.

The Reset button is used to reset the product history, it will no longer be possible to view or consider events prior to the reset.

The table lists alarms, mode and angle changes, as well as the serial number of the support connected to the pump.
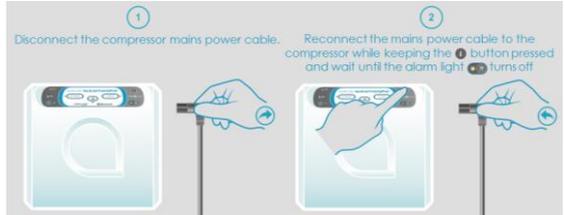
- **TEST**

The test function is used to obtain an instant diagnosis of the pump and the support:
- • allows for regular preventive checks
- • allows to troubleshoot defective components
- • gives direct access to the action sheets

To use the test function, click the test button in the naviga TEST

When you are prompted by the application, disconnect the mains cord, then reconnect it while keeping the ⓘ key pressed until the alarm indicator turns off.

① Disconnect the compressor mains power cable.

② Reconnect the mains power cable to the compressor while keeping the ⓘ button pressed and wait until the alarm light turns off

You will see the following screen during the product test phase.

Compressor

Software version	✓
Parameter	✓
Distributor	✓
Pump	✓
Leak	✓

Mattress

Axensor Link	✓
Parameter	✓
Leak	

- **REPORT**

The report function analyses and formalises the history or test results.

It generates a standard report used for:
- Intervention traceability
- Technical and systematic product monitoring
- Product use monitoring

To use the report function, click the report button,
in the navigation bar.

REPORT

For a report to be generated, at least one **HISTORY** must have been loaded or one **TEST** launched. If neither of these have been done, it will be impossible to generate a report.

If no **HISTORY** has been loaded, click "Refresh" to launch a load. If a **HISTORY** is already available, the load date will be displayed in the zone opposite.

Test
None Files
Refresh

If no **TEST** has been launched, click "Refresh" to launch a test.
If a **TEST** is already available, the load date will be displayed in the zone opposite.

Historical
None Files
Refresh

If one of the two items is present, enter the "Customer information" field so that it features on the report header.

Customer Informations

Place : Place

Address : Adress

Zip Code   Town

Phone Number : Phone Number

Mail address : Mail address

Then generate the report by clicking the following field. It will be automatically generated in PDF format and uploaded to the **AXENSOR®** platform.

Create report

View the report and/or print it by clicking the following field.

Download report

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